



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : Gordon ARNOLD et al. CONFIRMATION No.: 9092
SERIAL NUMBER : 09/477,331 EXAMINER : Jinsong HU
FILING DATE : January 4, 2000 ART UNIT : 2154
FOR : SYSTEM AND METHOD FOR INTEGRATED MANAGEMENT OF ELECTRONIC
MESSAGES

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Mail Stop Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

MAR 08 2004

Technology Center 2100

REPLY AND AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

In response to the Office Action mailed October 31, 2003, please amend the
above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on
page 2 of this paper.

Remarks begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are
required beyond those that may otherwise be provided for in documents accompanying
this paper. However, if additional extensions of time are necessary to prevent
abandonment of this application, then such extensions of time are hereby petitioned for
under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net
addition of claims) are hereby authorized to be charged to our Deposit Account No.
50-0311 (Ref. No. 23452-086).

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